SAN FRANCISCO WATER POWER SEWER

Services of the San Francisco Public Utilities Commission

Payment Remittance Address
P.O. BOX 7868
SAN FRANCISCO CA 94120-7868

Website Address
www.sfpuc.org

Questions?
Please call us at 415-551-4720

Account Number:
0200428056
Service Address:
490 South Van Ness Ave Unit 510

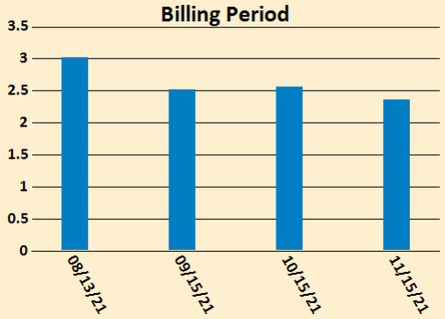
Premise Name:
490 South Van Ness
Customer Name:
Turner,Michael

Bill Date:	11/18/2021
Payment Due Date:	12/03/2021
Total Amount Due:	$39.08

Hetch Hetchy POWER

Hetch Hetchy Power is upgrading to a new billing system in April! The new system will allow us to better serve you, our customers, and enable us to roll out new billing features in the future. As we transition to the new billing system in late April, we anticipate a temporary billing delay through June 2021. We apologize for the inconvenience this may cause.

Average Daily Energy (kWh) Consumption Per Billing Period



Bill Period	Days	KWh	Avg. Daily Usage(kWh)
This Year	31	74.18	2.39

Summary Of Charges

Previous Balance	$26.61
Payments	$0.00
Total Current Charge	$12.47
Total Amount Due	$39.08

Service Agreement Number: 0206362181
Service Type: Electric
What Meter Serves:
Service From: 10/15/2021 to 11/15/2021 (31 Days)
Rate Schedule: R-2
Meter Number: 86653117

Tier Charges

Service Charge	$3.21
38.29 Tier 1 kWh @ $0.12447/kWh (for 16 of 31 days)	$4.77
35.89 Tier 1 kWh @ $0.12447/kWh (for 15 of 31 days)	$4.47
Service Agreement Charges	$12.45
CEC Charge $0.0003/kWh	$0.02
Current Charges	$12.47

Please see reverse side for important information.

SAN FRANCISCO PUBLIC UTILITIES COMMISSION
Services of the San Francisco Public Utilities Commission

Account Number: 0200428056
Service Address: 490 South Van Ness Ave Unit 510

☐ **Please check here if you have comments on the reverse side.**

MICHAEL TURNER
490 SOUTH VAN NESS AVE UNIT 510
SAN FRANCISCO CA 94103

Please detach and return this bottom portion with your payment.

Payment Due Date:	12/03/2021
Total Amount Due:	$39.08
Enter Payment Amount:	$_____

Make check payable to:
SF - POWER
P.O. BOX 7868
SAN FRANCISCO CA 94120-7868

02004280562 000003908

San Francisco Water Power Sewer
Services of the San Francisco Public Utilities Commission

The Hetch Hetchy Regional Power System generates your 100% greenhouse gas-free electricity. It's some of the cleanest energy in the nation.

Access Your Power Account Online

Review and pay your electricity bill, set up autopay, enroll in paperless billing and check out energy savings tips at **myaccount-power.sfwater.org.**

Don't have an online account? To set up a new account, visit **myaccount-power.sfwater.org** and have the following information handy:

- Your utility account number
- Your property zip code

How To Pay Your Electricity Bill

You have many ways to pay your Hetch Hetchy Power electricity bill. Bills are due within 15 days from date of the bill.

Online:
Bank Transfer: Register with My Account-Power to submit a one-time or recurring automatic payment via your bank account. To register, visit **myaccount-power.sfwater.org.**
Credit Card, Debit Card, or eCheck: Make a one-time online payment with credit card (Visa or Mastercard), debit card, or eCheck at **sfpuc.org/powerezpay**

By U.S. Mail: Send the bottom portion of the bill with check or money order to P.O. Box 7868, San Francisco, CA 94120-7868. (Do not mail cash).

In Person: You may drop off your check payment in our drop box located on the right side wall of the main entrance of our building at 525 Golden Gate Avenue. Do not leave cash payment in the drop box. You may pay cash at 7-Eleven Stores.

7-Eleven Stores: Download an EZ-Pay barcode at **sfpuc.org/powerezpay** to pay with cash at participating 7-Eleven stores.

We're Here to Help

Contact Customer Service if you have questions about your bill. A bill will be considered a proper charge unless we hear from you within 15 days from the date of the bill.

Call (415) 551-4720 or email us at csbretailservices@sfwater.org.
TDD Hearing/Speech Impaired (415) 551-3052

San Francisco Water, Power and Sewer
Services of the San Francisco Public Utilities Commission
Customer Services
525 Golden Gate Avenue, 3rd Floor
San Francisco, CA 94102

To report water, power and sewer issues dial 3-1-1.

How To Read Your Electricity Bill

Service Charge:
The charge associated with maintaining the account (e.g. meter reading, billing, etc.).

Energy Charge:
The charge for the total energy use expressed in Kilowatt-hours (kWh) in the billing period and, for some rates, each time-of-use segment in the billing period.

Utility Users Tax (UUT):
Utility users tax is calculated based on the total charges (minus CEC charge) and applied to all non-residential accounts. The SFPUC collects the tax and remits it to the San Francisco Tax Collector's Office.

Demand Charge:
The charge for the maximum power use expressed in Kilowatts (kW) in the billing period and, for some rates, each time-of-use segment in the billing period.

CEC Charge:
The California Energy Commission State surcharge is calculated based on the total energy use during the billing period.

Deposit Charge:
The deposit charge is a pledge by the customer to keep the account in good standing. This charge is returned to the customer after one year if the account has remained in good standing.

Bill Due Date:
Bills are due fifteen (15) days from the date of the bill.

Late Payment Charge:
Any charge or fee not paid fifteen days from the due date will be assessed a late payment penalty fee. A reminder notice will be sent 30 days after the due date if the amount remains unpaid. Thereafter, a delinquent account may be subject to disconnection of service.

Time-of-Use Period is defined as follows:
SUMMER Period A (Service from May 1 through October 31): Peak: 12 noon to 6:00 P.M. Monday through Friday (except holidays).

Partial-Peak: 8:30 A.M. to 12 noon AND 6:00 P.M. to 9:30 P.M. Monday through Friday (except holidays).

Off-Peak: 9:30 P.M. to 8:30 A.M. Monday through Friday (except holidays), all day Saturday,Sunday, and holidays.

WINTER Period B (service from November 1 through April 30): Partial-Peak: 8:30 A.M. to 9:30 P.M. Monday through Friday (except holidays).

Off-Peak: 9:30 P.M. to 8:30 A.M. Monday through Friday (except holidays), all day Saturday, Sunday,and holidays.

Rate information will be provided upon request.

Comments:

☐ **New Mailing Address :** _____

Name : _____ ☐ **Home Telephone** _____

☐ **Business Telephone** _____